An Introduction to the Audiology Community

FOR ALL MEMBERS
THE AMERICAN ACADEMY OF AUDIOLOGY
Library
Through libraries, users can share files in a socially-enriched environment. To access your community’s library, go the Library tab within your community.

View and Download an Entry’s Files

Click an Entry to:

1. View its file(s). Multimedia files like images and videos are displayed directly on the page for convenient viewing without needing to download them first.
2. Individually download any of the Entry’s uploaded files.
3. Download ALL of an Entry’s uploaded files, if it has more than one. This allows you to quickly download every file without having to download each one individually.
4. View any comments you and other users have posted about the Entry, as well as add your own via the Add button. You can edit and delete your own comments.
5. View any related information users have made available for the Entry. If there are other Entries or pages that relate to an Entry, click Add and provide the link here. You can delete your own related links by clicking the trashcan icon.
Communities
All members are subscribed to General Audiology. Here you can add Discussion Posts asking industry questions, share experiences, and more. You can share and download library files. It is a place for you to connect with other Audiologists.

Other Communities include communities for volunteer opportunities which are private communities for the volunteers. There are topic specific communities that anyone can join such as New Professionals and Pediatrics.

Discussion
Discussion forums are places where users can post messages to share their thoughts and ideas on a particular topic, ask questions for support, and answer the questions posed by others to offer help and guidance. Forums often focus on a specific theme; which users discuss by creating threads; within these threads is where the discussion grows as other users respond by posting replies. Generally, these discussions are monitored by one or more administrators to ensure they remain on topic and don’t contain inaccurate or inappropriate content.

Ways to Participate in Discussions
While Discussions are a great place to ask your own questions, they also give you an opportunity to share your knowledge, provide helpful advice, and answer questions posted by others. In Discussions, you can do all of this and more.

Posting a Message Online
To post a message online, navigate to the desired community and:

1. Click the Discussion tab.
2. Click Post New Message.
3. On the resulting page, write and configure your message using the available options.
4. When finished, click Send at the bottom of the page to post your message.
Whether you've posted your own message or replied to someone else's, you're free to edit your messages at any time. To do so, navigate to one of your messages and select Edit from the drop-down.

**Replying to a Message**

If you read a post and decide you want to contribute to the conversation, there are two ways to do so:

1. Click *Reply to Discussion* to post your response to the entire Discussion group.
2. Select *Reply to Sender* from the drop-down to respond only to the message's author.

**Topic Tags**

Tags help to categorize the content and make it easier to find. Tags can be applied to discussion posts, library entries, and more. Below is an image demonstrating how to add a Topic Tag to a discussion post.

1. In the body of the content (e.g., discussion post, library entry, etc.), initiate the tagging process by typing “#” and then start typing the desired keyword(s). As you type, a list of existing, suggested tags will appear.
2. Select a suggested tag or continue typing to create your own.
3. After selecting or creating your own tag, it will become a hyperlink users can click to view all content associated with it. As more and more content is tagged with the same tag(s), it will become easier to find.

**Profile**

Much like Facebook of LinkedIn, each user has their own profile where they can perform a number of actions like managing their personal information, updating their profile picture, configuring private settings and email preferences, and more.
Your profile’s available content areas and various account options are divided into tabs highlighted in the image below.

Profile Types
Each user has a primary profile and a volunteer profile. To switch between each profile, under the tab My Profile, select the type you would like to view.

My Profile
This is your primary profile, where you can share any information about yourself with your fellow Community members. You can:
1. Write a personal bio
2. Import your information from LinkedIn
3. List your education history
4. Provide your job history
5. List any membership of Professional Associations
6. List Honors and Awards

My Volunteer Profile

Here you can provide information relevant to your volunteer experience and history, indicate how far you are willing to travel to participate in an opportunity, select your years of experience, and view your current and past volunteer participation. At the bottom of the page, you can even add volunteer experience you’ve participated in outside your organization, ensuring you’re able to capture all of your
volunteer history. Make sure to select yes on the *Invite me to volunteer when opportunities match my expertise* toggle.

**Digital Ribbons**

Digital ribbons can be found on your profiles under your profile picture. The ribbons are a fun way to show other members your involvement with the Community and the Academy. There are two types of digital ribbons. Both types of ribbons are automatically added to member’s profiles and are automatically removed when the ribbons are no longer applicable.

1. **Community** ribbons show other members how involved you are with the Community through four levels of most valuable member ribbons. The levels are: bronze most valuable member, silver most valuable member, gold most valuable member, and platinum most valuable member. You can earn these ribbons simply by visiting pages, posting a discussion, replying to a discussion, downloading a Library Entry, etc.

2. **Volunteer** ribbons appear on a profile as a member joins a volunteer opportunity. For example, if a member is a chair to a committee and a member of a subcommittee, their profile will have two volunteer ribbons; a blue Committee Chair ribbon and a red Subcommittee Member ribbon.

**Manage Your Account Preferences**

**Inbox**

Your private inbox stores all of the messages you’ve received from other members, as well as notifications you’ve received from various system-generated prompts, like when another user has commented on one of your uploaded files, or has replied to one of your Discussion posts.

1. Your inbox is divided into these four categories, helping to segment your messages and make finding specific types easier (the *Inbox* tab shows all messages, including contact requests and community invitations).

2. The search bar, especially useful if you have a large number of messages in your inbox, enables you to quickly locate specific types of messages or all messages from a specific person or community.

3. Here, you can mark messages as read or unread and delete selected messages.
Privacy Settings
You may update your privacy settings from the default at any time, giving you complete freedom over what personal information you want visible to other users viewing your profile.

1. Toggle this option to YES/NO to control whether you're included or removed from the Member Directory and Community Rosters. If set to NO, you're essentially hidden and can't be searched for or found by other members.

2. For each of your profile fields, you can control who can see it by selecting one of the following visibility options:
   a. Your contacts
   b. Other members (i.e., those with an account who are logged in)
   c. The general public (i.e., everyone, even those without an account)

Email Preferences
In addition to user messages and general notifications, you may also routinely receive email messages originating from the following categories: System, Community, Social, and Promotional (each category is described on this page). If you want to opt-out of receiving messages from any of these categories, except for System (which include important messages like password change notifications, event registrations, etc.), simply toggle their associated category to NO.
1. Click *Change* to update where these emails are delivered (by default, it’s the email address you entered when creating your account).

2. Click *yes* or *no* to manage which communities you don’t want to receive *any* emails from. Note that this refers generally to messages from Community Admins and/or community managers via Automation Rules and personal outreach; opting in or out of community discussion notifications is controlled on the *Community Notification* page.

**Community Notifications**

On this page, you can manage your community subscriptions, establish notification overrides, and create Consolidated Digests.

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### Email Preferences

In addition to community notifications, other messages are routinely sent to users. These messages - System, Community, Social, and Promotional - will always be sent to your profile inbox. By default, they are also emailed to your preferred email address. Select "no" below to opt-out of receiving certain emails per your preferences. You will always receive these messages in your profile inbox regardless of these settings.

Email notifications and communications will be delivered to the email address below.

- [Email Address](#) *(default)*

**System Emails**

Emails required to confirm user participation. Users cannot opt-out of these emails.

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1. [Email Address](#) *(default)*

2. **System Emails**

   Emails required to confirm user participation. Users cannot opt-out of these emails.

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### Community Notifications

Community notification will be delivered to your primary address:

- [Email Address](#)

To receive specific community notifications at an address other than your primary, set override(s) where desired.

- **Weekly Consolidated Community Digest**
  - Deliver on: [Day] *(default)*
  - To your primary address: [Change]

- **Discussion Email**
  - You have no override email addresses for discussion emails: [Add Override Addresses]

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### Topic Notifications

You are not currently a member of a topic community.

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### Notification Settings

Automatically set community discussion emails to “No Email” when a community is added to a consolidated digest.

- [Select Digest](#)

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4. [Select Digest](#)
1. Here, you can set an override email address for both your daily and weekly consolidated digests.

2. Below, you can set up override email addresses for any desired community Discussions.

3. Toggling this option to YES automatically sets a community's Discussion subscription to No Email if that community is added to a Consolidated Digest. Be sure you understand the difference between Consolidated Digests and Discussion subscriptions before enabling this feature (see the note below).

4. Down here, you can manage the subscription type for each community you belong to.

5. And here, you can add and remove specific community Discussions into a Daily or Weekly Consolidated Digest by checking/unchecking their associated option. (Consolidated Digests must be enabled by admins, so if you don't have the option to create them, contact your support staff.)

Discussion Signature

Ms. Lauren Reimer

Contact Details
11480 Commerce Park Dr.
Suite 220
Reston, VA
lreimer@audiology.org

Social Links

Here, you can use the available variables to create your default Discussion signature that will be added to the bottom of each of your Discussion posts. To do so, click the desired variables on the right to add them on the left.

Change Password

Under My Account, you can manually update your account password at any time. The criteria you must adhere to when updating it are listed on the page; once all criterion are met, and you've confirmed the password, click Save.

Volunteer Overview

Opting-in to the Volunteer Pool is a seamless process. Under the Volunteer tab, select Opt-In to the Volunteer Pool and click the link. You are now ready to browse and apply to volunteer opportunities.

By selecting Current Volunteer Opportunities under the Volunteer tab, you will see all available volunteer opportunities listed. After clicking on an opportunity title, the volunteer opportunity page is brought up on the screen.
The volunteer opportunity page shows the description of the opportunity, how many volunteers are needed, any required experience, and the point of contact who is the staff member to contact with should you have any questions or concerns. The Apply Today! button brings up the application. Once you fill out the application, hit Submit towards the bottom.

**Member Directory**
The Member Directory can be found under the Directory tab. There are two different ways to search for a member. The Basic Search allows members to be looked up through name, company name, and or email address.

The Advanced Search allows members to be searched through more specific information, including name, location, and by any groups a member is involved in such as a volunteer opportunity or community.

**Browse**
Under the Browse tab there are two choices to pick from.

**Discussion Posts**
Discussion posts brings you to the General Audiology posts. On this page you can:

1. Sort the posts to make viewing discussions convenient
2. Create a new message

**Discussion Posts**

<table>
<thead>
<tr>
<th>Thread Subject</th>
<th>Replies</th>
<th>Last Post</th>
<th>Community Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>This Audiology Community</td>
<td>17</td>
<td>10 minutes ago by Bruce Warner</td>
<td>General Audiology</td>
</tr>
<tr>
<td>APD Testing - Input Wanted</td>
<td>3</td>
<td>7 days ago by Robert Keith</td>
<td>General Audiology</td>
</tr>
<tr>
<td>Articles on amplification for fitting mild hearing losses with hearing aids</td>
<td>7</td>
<td>13 days ago by Gregory Fraser</td>
<td>General Audiology</td>
</tr>
</tbody>
</table>

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The Library page shows all library entries that are accessible, in a similar way as the discussions page.

1. View and sort content
2. Create a new entry